



WESTERN PACIFIC INSURANCE LIMITED.
HEAD OFFICE. Level 1, Chester Building,
Cnr Camp & Shotover Streets, Queenstown, New Zealand.
P.O. Box. 1935, Queenstown.
PH: (643) 409 2500. FAX: (643) 409 2600
www.westernpacins.com
Insurance Company Deposits File Number: N 00289

20th January 2010

Emergency Commercial Claim Call Services operated by McLaren's Young International

We wish to advise all Western Pacific Clients that effective as from the 1st of February 2010 we have arranged with MYI a 24-hour claims response. This claims response is focused on larger property and business interruption claims.

Should your claim be estimated in excess of NZ\$20,000 approximately and you require urgent assistance outside normal office hours or at weekends then MYI are instructed to accept notification of the claim and arrange for adjusting and necessary emergency contracting personnel to assist and attend. The MYI 24-7 service can be obtained through calling the 24-hour monitored number:

0800 66 56 56

Please note that this service is not applicable to motor vehicle claims and as mentioned above is primarily intended to respond to high value and urgent claims matters.

Should you have any queries with regard to this service then please do not hesitate to contact your local Western Pacific representative.

Jeffrey McNally

Chief Executive Officer

Western Pacific Insurance Limited

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Ph: 09 365 1642 – Fax: 09 365 1648
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